

## Database Breach Announcement

August 5, 2020

Gulf Coast JFCS was recently informed of a data security breach of its' cloud-based data management vendor, Blackbaud [www.Blackbaud.com](http://www.Blackbaud.com). Upon completing our own due diligence on this situation, our highest priority is to relay what we know to our friends and contributors.

**What Happened** - Blackbaud is one of the largest cloud database systems utilized by nonprofit organizations, foundations and churches, healthcare organizations and companies throughout the world. They recently discovered and stopped a ransomware attack occurring at some point between February 7-May 20, 2020. After discovering the breach, Blackbaud's cyber security team, together with forensics experts and law enforcement, successfully halted the attack before any encrypted files were breached and ultimately expelled the attacker from the Blackbaud system.

**Potential Exposure** - Because Gulf Coast JFCS *does not* collect or retain sensitive information such as social security, bank account or credit card numbers, there was never a risk of this information being compromised from our records. Additionally, Blackbaud has informed us this type of information, even if captured by an organization using their database system, is encrypted and *was not* part of the data breach. However, there is a possibility names and addresses might have been accessed. We are in touch with Blackbaud to ensure all possible safeguards are being implemented to further harden the system from future breaches.

As a precaution, Blackbaud recommends constituents within their customer's database monitor their credit reports. Below is contact information of the three major credit monitoring bureaus:

- Equifax: 1-888-548-7878; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241.
- Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 9532, Allen, TX 75013.
- TransUnion: 1-800-916-8800; [www.transunion.com](http://www.transunion.com); P.O. Box 1000 Chester, PA 19022