PROTECT
EMPOWER
STRENGTHEN
Headquartered in Clearwater, Florida, primary service centers are located throughout the Tampa Bay region including: Pasco, Pinellas and Hillsborough counties; and extension offices in Miami-Dade, Broward, Polk, Sarasota, Lee, Alocus and Osceola counties. Our broad-reaching, diverse programs and services impact families throughout 40 Florida counties.

Since 1998, Gulf Coast Jewish Family & Community Services has been accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). Founded in 1966, CARF is an independent, nonprofit accreditor of health and human services.

Gulf Coast JFCS administrative processes, agency policies and the following programs/services are accredited: Adele Gilbert and Darlington Residential Treatment Centers, and Adult Residential Treatment & Stabilization (Broward); Case Management Services (CMO); Counseling Center; Family Reunification Team; Family Skill Builders; Kinship Support; Older Adult Support Team; Safe at Home programs in Hillsborough, Osceola, Orange and Pasco Counties; Supported Housing Hillsborough, Pasco & Pinellas; and Young Adult Transition.

The CARF International group of companies currently accredits more than 50,000 programs. More than eight million persons of all ages are served annually by 6,800 CARF-accredited service providers.

CARF accreditation extends to countries in North and South America, Europe, Asia, and Africa (http://www.carf.org/about/whoweare/).

Greetings,

It has been an honor and a privilege to serve as Board Chair of Gulf Coast JFCS during the 2018-19 fiscal year. Looking back, I am reminded of the numerous accomplishments of those we serve, achievements that would not be possible without the community’s ongoing support for our many programs and services. I am particularly proud of the agency’s accomplishments that were borne from the prior year’s work on the Jewish Demographic Survey of Pinellas and Pasco Counties. A few of these successes are noted below:

- Established a new outreach program, CHATS, to connect isolated seniors and Holocaust Survivors via GrandPad technology;
- Expanded the agency’s partnerships with Jewish and other non-profit agencies; and
- Hosted the national CEO of the Network of Jewish Human Service Agencies for the Board’s annual retreat.

In addition to the agency’s achievements in the area of meeting the needs of Jewish families, innovative strategies led to strengthened operations in other areas as well. Perhaps most notable of these was our agency’s acquisition of the Heart Gallery of Pasco and Pinellas counties. The Heart Gallery’s mission and work to ensure the adoption of children who have languished in the foster care system aligned well with the child welfare, adoption and case management services offered by Gulf Coast JFCS. We are proud to represent this success story. This acquisition ultimately benefits children through our improved capacity to utilize limited resources in the most efficient and effective manner possible, to increase child adoptions.

As we continue our work to empower individuals and strengthen families, we invite you to join our lifesaving endeavors.

With Gratitude,
Judy Benjamin, Chair

We are pleased to share the prior year’s Agency highlights, noted in the accompanying pages. Through our many programs and services we protect, empower and strengthen children, individuals and families. Our broad mission affords us opportunities to provide a safety net of services to those most in need, ensuring a life-changing hand up.

During the past year, several Tampa Bay industry leaders recognized and honored our work at Gulf Coast JFCS, including WEDU with its Bo-More Award, Craig Sher, one of our Emeritus Trustees, was named a Lightning Hero. These honors elevate our work in the community and provide an added level of assurance as to our capacity to deliver on the goals established by funding partners and donors alike. We are grateful for this support.

We progressed on our Strategic Plan goals and notable achievements included:

- An expanded partnership with the Juvenile Welfare Board of Pinellas County with the addition of the “Family Service Initiative,” which provides emergency financial support and light case management to families with school-age children with the goal of increasing school attendance and academic success;
- Our Non-Custodial Parent Employment Program expanded its services to Hernando County and continued operations in Pinellas, Pasco, Hillsborough and Miami Dade Counties. This highly successful jobs program provides parents employment as a means to meet their child support obligations and strengthens families;
- The Agency was successfully re-accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).
- Launched “Tribute Cards,” an effective way to honor friends and loved ones while supporting the work of Gulf Coast JFCS (www.gcjfcs.org/tribute-cards)
- Hosted the new employee onboarding process, “Know & Grow” and invested in an online employee training platform.
- Hosted the national CEO of the Network of Jewish Human Service Agencies for the Board’s annual retreat.
- The Agency was successfully re-accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

There were numerous other notable successes and we thank our volunteer leaders on the Board, donors and other stakeholders for making Gulf Coast JFCS a priority in their giving!

Dr. Sandra E. Braham, President & CEO
Gulf Coast Jewish Family and Community Services, Inc. has been serving Florida since 1960. The Agency is non-religious and its mission is to protect the vulnerable and help people achieve fulfilling lives by empowering individuals and strengthening families. When the agency began in 1960, its core programming was to provide counseling and family support services to the Jewish community in Pinellas County. The agency was incorporated as a 501(c)3 in 1974. At that time, Gulf Coast JFCS began to diversify its array of services though public funding and broadened its scope to serve people of all backgrounds.

Gulf Coast JFCS programs are as diverse as the individuals who benefit from them. Collectively, our services meet the complex needs of today’s families, senior citizens, vulnerable children, refugees, Holocaust Survivors, and persons needing assistance because of behavioral or mental health challenges. We seek collaborative partner opportunities wherever feasible, understanding that the community benefits when costs are contained and services leveraged.

Today, Gulf Coast JFCS annually employs more than 500 employees and annually supports more than 30,000 people in 40 Florida counties. The agency interacts with virtually every area of social services to provide a wide range of family support.

**OUR MISSION**

Inspired by Jewish values, we **PROTECT** the vulnerable and help people achieve fulfilling lives by **EMPOWERING** individuals and **STRENGTHENING** families.
Supporting the needs of local Jewish families remains a key tenet of our work. Services include emergency financial and food assistance, support for Holocaust survivors, counseling, mentoring Jewish children, and providing Jewish life education. To support Jewish families in need, we partner with and rely on the support of area synagogues, the Jewish Federation of Florida’s Gulf Coast, the Conference on Jewish Material Claims Against Germany and donations from individuals and foundations.

**OUR PROGRAMS INCLUDE:**
- Emergency Family Support Services
- Chicken for Shabbat
- Holocaust Survivor Program
- The William and Sally Israel Food Pantry
- Yad B’Yad
- Jewish Life and Education Support

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**COUNSELING SERVICES**

For more than 50 years, the Counseling Center has provided a private, compassionate, and safe environment for individuals and families in the Tampa Bay community to receive high-quality outpatient counseling services. We tailor our approach to each individual and one-on-one services are provided by highly-qualified mental health professionals who work with individuals to achieve their personal goals.

The Counseling Center at Gulf Coast JFCS provides patients with the tools to deal with life’s challenges. We offer individual, couples and family therapy, and psychiatric services for children, adolescents and adults.
Gulf Coast JFCS is a subcontractor of several Child Welfare Lead Agencies for the State of Florida. We strengthen Florida families by protecting children from abuse and neglect, ensuring children can grow and thrive in a safe and nurturing environment. Varied services work together to ensure a safety net of wraparound support aimed at keeping families together and young adults living independently whenever possible. These services are provided on a referral basis.

**OUR PROGRAMS INCLUDE:**
- Family Reunification Services
- Young Adult Transitional Program
- Non-Custodial Parent Employment Program
- Woman to Woman
- Child Welfare Case Management
- Violence Prevention
- Healthy Youth Transitions
- Intervention Services
- Diversion and Prevention Programs
- Kinship Support Program
- Good Afternoon Friends and Amigos

Strengthening our community is what we are about. Our varied and diverse community programs support individuals during all stages of life, from children to senior citizens. Gulf Coast JFCS community programs are open and accessible to all, though certain programs require participants to meet eligibility requirements or pay a fee. Services are provided onsite in residential facilities, through home or school visits, or in our offices, according to the need and level of support required.

**OUR PROGRAMS INCLUDE:**
- Adele Gilbert Residential Treatment Facility
- Adult Residential Treatment and Stabilization
- Alternative Family Program
- Darlington Residential Treatment Facility
- Supported Housing Program
- Voices Language Services

**COMMUNITY SERVICES**

**CHILDREN & FAMILY SERVICES**

**PROGRAM HIGHLIGHTS**

**RESIDENTIAL TREATMENT AND HOUSING**

700 clients served.

**PROGRAM HIGHLIGHTS**

9,269 children served.

3,406 families supported.
Maintaining independence is vital to seniors and disabled adults. Gulf Coast JFCS is proud to partner with the Area Agency on Aging for Pasco-Pinellas Counties (AAAPP). As the lead agency for Pinellas County, we assist in coordinating care and connecting seniors to needed services. In addition to this partnership, we provide a host of support services outside of Pinellas County to help seniors live more fulfilling, independent lives in their own homes.

OUR PROGRAMS INCLUDE:
• Community Care for the Elderly
• Egret Housing
• Homemaker/Companionship Services
• Myrtle Oaks Apartments
• Elder Counseling Services
• Older Adults Support Team
• Prevention of Prescription Abuse

Tikkun olam, a significant value in Jewish teaching, is a concept defined by acts of kindness performed to repair or heal the world. It is the foundation which underlies much of the action by Jewish organizations around social justice. As an agency founded on Jewish values, it is fitting that we play a role in welcoming strangers and helping to resettle refugees from around the world, just as we have played a significant role in supporting Holocaust Survivors.

OUR PROGRAMS INCLUDE:
• Florida Center for Survivors of Torture
• Refugee Employment Match Grant Program
• National Partnership for Community Training
• Refugee Resettlement and Placement
• Refugee Youth Pathways

PROGRAM HIGHLIGHTS
COMMUNITY CARE FOR THE ELDERLY
966 seniors supported by 494 trained family caregivers.

REFUGEE RESETTLEMENT AND PLACEMENT
1,862 hours of youth tutoring.

103 refugees resettled.
THE WILLIAM & SALLY ISRAEL FOOD PANTRY
1,991 people received food assistance.
1,830 received clothing and school supplies.

COUNSELING SERVICES
454 clients received counseling services, including
100 people who received medication management.

REFUGEE RESETTLEMENT AND PLACEMENT
1,862 hours of youth tutoring.
103 refugees resettled.

CHILDREN & FAMILY SERVICES
9,269 children served.
3,406 families supported.

COMMUNITY CARE FOR THE ELDERLY
966 seniors supported by
494 trained family caregivers.

JEWSH FAMILY SERVICES
260 Holocaust survivors supported.
700 clients served.

GULF COAST JFCS ANNUALLY SERVES MORE THAN 30,000 PEOPLE
HIGHLIGHTS INCLUDE:
State revenues are primarily derived through contracts awarded to operate children and family services programs (e.g. case management, foster care, Non-Custodial Parent Employment Program) and numerous behavioral health initiatives.

Federal revenues include the Department of Housing and Urban Development for residential programs, Medicaid and Medicare billings for qualified services and support for the elderly and disabled. Other revenues include support from the Jewish Federation of Pinellas and Pasco Counties, fee for service programs, and contracts.

Despite increasing pressures on non-profits to comply with state and federal regulations and increasing costs, we are proud that 85¢ of every dollar supports client programs and services. Our donors and stakeholders can take confidence in knowing that their investment in our work is reaching those in need.

Gulf Coast Cares, Inc. was established as a supporting agency of Gulf Coast JFCS and holds the agency’s endowed contributions. This year, Gulf Coast Cares distributed $230,000 to support the work of Gulf Coast JFCS. Gulf Coast Cares will continue to provide needed support for agency programs and operations for generations to come.

*Includes: Non-Gov’t & Unearned Revenue, 1st & 3rd Party Fees, Jewish Federation, Intercompany Services Revenue, Management Fees, Other Income, Total Special Event Activity, Investment Income, and In-Kind Contributions.
### DONORS

**$100,000 +**
- George & Sarah Otholstein Estate (Trust)
- Stephen Benjamin Duke Revocable Living Trust
- Maurice A. & Thelma P. Rothman Family Foundation Inc.

**$50,000 +**
- Noreen Gordon Sablotsky Family Supporting Foundation
- The Herman Forbes Charitable Trust
- DEX Imaging, Inc.
- Anonymous

**$25,000 +**
- Anonymous
- Carl Glassberg z”l
- DEX Imaging, Inc.
- The Herman Forbes Charitable Trust

**$10,000 +**
- Stephen Benjamin Duke Revocable Living Trust
- George & Sarah Ohlhausen Estate (Trust)
- $100,000 +
- Anonymous

**$5,000 +**
- Baby Bloomer’s Barrister
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- Anonymous

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- Barbie Baugus
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- Janet Ettelman
- Excalibur Painting Inc.
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- Jeff and Lisa Farmer
- Greg and Barbara Fox
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- Miriam Zicht
Thanks to the many businesses and partner organizations that helped us to achieve our mission by providing in-kind goods and services.

### Volunteers

Engaging volunteers and providing opportunities for people to serve their community through our Volunteer Services program are key to our work and ability to achieve our mission. Gulf Coast JFCS volunteers provide companionship for the elderly, mentor youth, and work in our William & Sally Israel Food Pantry. They serve as office assistants, interns and researchers, assist in putting on events and fundraisers, write grants and provide leadership on our Board of Directors. There are many other ways to help us to achieve our mission. This year, 399 volunteers contributed 15,455 hours of volunteer service.

### Our Board, Trustees & Staff

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<tr>
<th>Board of Directors</th>
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<tr>
<td>Judy Benjamin, Chair</td>
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<td>Eric Feder, Vice Chair</td>
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<td>Julie Klavans, Immediate Past Chair</td>
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<td>Skip Tylman, Treasurer</td>
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<td>David Delrahim, Secretary</td>
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<td>Jay Miller, NJHSA National Board</td>
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<th>Executive Staff</th>
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<td>Sandra E. Brahman, Ed.D President/CEO</td>
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<td>Alice Rezendez Executive Assistant</td>
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<td>Terri Balliet Chief Operating Officer</td>
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<td>Valerie Bogar Vice President of Human Resource Services</td>
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<td>Lisa Circle Vice President of Quality, Contracts &amp; Compliance</td>
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<td>Loris Dixon Chief Financial Officer</td>
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<td>Laurence Roberts Chief Information Officer</td>
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<td>Jennifer Yeagley Vice President for Administrative and Strategic Operations</td>
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<th>Gulf Coast CARES Trustees</th>
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<td>Steve Raymond, Chair</td>
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<tr>
<td>Jared Abelman</td>
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<td>Daniel Bisaillon</td>
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<td>Richard Gram</td>
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<td>Julie Klavans</td>
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<td>Jay Miller</td>
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Gulf Coast Cares, Inc. is a 501(c)(3) supporting organization of Gulf Coast JFCS. Funds are established to support specific initiatives or where needed most. We are grateful to the individuals, families and corporations that have established funds in Gulf Coast Cares to endow the future of our work.
GULF COAST JFCS
TRIBUTE CARDS
CELEBRATIONS | CONDOLENCES | HOLIDAYS

Send your friends and family cards that do more!

When you choose Gulf Coast JFCS tribute cards, you’ll send your heartfelt support to your loved ones and offer help and hope to our clients.

Simply, make a donation on our website, pick a card, let us know who to send it to, and we will get it in the mail.

See available designs online at: gcjfcs.org/tribute-cards