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Gulf Coast Cares, Inc. is a 501(c)(3) supporting organization of Gulf Coast JFCS. Funds are established to support specific initiatives or where needed most. We are grateful to the individuals, families and corporations that have established funds in Gulf Coast Cares to endow the future of our work.

OUR LOCATIONS

Headquartered in Clearwater, Florida, primary service centers are located throughout the Tampa Bay region including: Pasco, Pinellas and Hillsborough counties; and extension offices in Miami-Dade, Broward, Palm, Sarasota, Lee, Alachua and Osceola counties. Our broad-reaching, diverse programs and services impact families throughout 40 Florida counties.

727.479.1800 • GCJFCS.ORG
14041 ICOT BLVD, CLEARWATER, FL 33760

Since 1998, Gulf Coast Jewish Family & Community Services has been accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). Founded in 1966, CARF is an independent, nonprofit accreditor of health and human services.

Gulf Coast JFCS administrative processes, agency policies and the following programs/services are accredited: Adele Gilbert, AFP, ARTS, CMO Hillsborough, CMO Osceola, Counseling Center, Darlington, Family Reunification Team, Family Skill Builders, Kinship Support, Older Adult Support Team, SAH Hillsborough, SAH Osceola & Orange, SAH Pasco, Supported Housing Hillsborough, Pasco & Pinellas, Young Adult Transition.

The CARF International group of companies currently accredits more than 50,000 programs. More than eight million persons of all ages are served annually by 6,800 CARF-accredited service providers.

CARF accreditation extends to countries in North and South America, Europe, Asia, and Africa (http://www.carf.org/about/whoweare/).
Gulf Coast Jewish Family and Community Services, Inc. has been serving Florida since 1960. The Agency is non-religious and its mission is to protect the vulnerable and help people achieve fulfilling lives by empowering individuals and strengthening families. When the agency began in 1960, its core programming was to provide counseling and family support services to the Jewish community in Pinellas County. The agency was incorporated as a 501(c)3 in 1974. At that time, Gulf Coast JFCS began to diversify its array of services though public funding and broadened its scope to serve people of all backgrounds.

Gulf Coast JFCS programs are as diverse as the individuals who benefit from them. Collectively, our services meet the complex needs of today’s families, senior citizens, vulnerable children, refugees, and persons needing assistance because of behavioral or mental health issues. We seek collaborative partner opportunities wherever feasible, understanding that the community benefits when costs are contained and services leveraged.

Today, Gulf Coast JFCS has more than 500 employees and annually supports more than 30,000 people in 40 Florida Counties. The agency interacts with virtually every area of social services to provide a wide range of family support.

**OUR MISSION**

Inspired by Jewish values, we protect the vulnerable and help people achieve fulfilling lives by empowering individuals and strengthening families.
MESSAGE FROM OUR BOARD CHAIR

I am honored to have had the opportunity to serve as the Board Chair of Gulf Coast Jewish Family and Community Services for the past two years. As I reflect over these past two years, I am most proud of the quality of services that we continue to provide to the vulnerable populations we serve. Our CEO, Dr. Sandra Braham is a dedicated leader who is committed to advancing our mission and it has been a pleasure working with her.

Gulf Coast JFCS continues to be one of the largest Jewish Family Services Agencies in the country, serving more than 30,000 clients annually. Our Jewish Family Services department provides support to Holocaust survivors, a youth mentoring program, emergency financial and food assistance, counseling and Jewish life education.

Our agency is also one of the leading providers of child welfare services in central Florida, helping families who require intensive support. In addition, we provide programs that support individuals who are elderly and disabled, as well as individuals with behavioral health challenges, to live independently. Our Non-Custodial Parent Employment Program is in its 22nd year of service. Our Refugee Resettlement and Placement Program supports the challenges refugees face in adapting to a new life in Florida.

Over the past year the Board has reviewed and updated our strategic plan that is aligned with our mission, and evaluated new program initiatives. We continue to strengthen our separate entity, Gulf Coast Cares, Inc., that provides oversight of our endowment to ensure the financial sustainability of Gulf Coast JFCS. Finally, we held our annual board retreat that focused on poverty and our long term strategic vision.

I am grateful for the ongoing support we receive from the Jewish Federation of Pasco and Pinellas Counties, donors, volunteers and our incredible staff, as well as the many other organizations that work with us to provide quality services to all we serve. Also, thank you to our outstanding board members who are so dedicated.

Warmly, Julie Klavans, Board Chair

MESSAGE FROM OUR PRESIDENT AND CEO

We are pleased to share our 2018 Annual Report. We are grateful for the support received from our funders, donors, volunteers and friends who have enabled us to carry out our bold mission to empower individuals and strengthen families.

Last year we continued to advance the goals of our Strategic Plan, under the leadership of Julie Klavans, and we welcomed Judy Benjamin as Board Chair through fiscal year 2020. The following page lists specific achievements related to the Strategic Plan and other program outcomes are detailed throughout.

Staff training and development, and investing in an improved workforce, are central to delivering great care to the individuals and families we serve. A special thanks to our funders and partners who supported capacity building, an increased need for non-profit agencies yet one not routinely funded. Great progress was made on this front, including innovations in our way of onboarding new employees, increasing soft skills development, and manager training. The agency continues to make advancements in the area of technology, improving synergy and communications, decreasing redundancy, and minimizing costs where possible. As the cost of managing cloud-based technologies increases, we are challenged to identify workable, cost-effective solutions to support our complex operations.

A special thanks to members of our Board of Directors as they continue to put in the time, effort, passion and resources needed to set the agency’s strategic direction and achieve its goals.

Cordially,
Dr. Sandra E. Braham, President and CEO
ACCOMPLISHMENTS AND GOALS

Board members, leaders and staff made great progress toward achieving the Strategic Plan foci and related goals. Our Annual Report highlights agency programs, and we are pleased to share our attainment of high-level strategic goals.

STRATEGIC FOCUS 1: JEWISH FAMILY SERVICES
Goal – Strengthen Engagement within the Jewish Community in Pinellas and Pasco Counties
• Partnered with the Jewish Federation of Pasco and Pinellas Counties and the GCIFCS-JFS Advisory Committee to review and distill the results of the Jewish Demographic Survey, and to identify actionable areas for additional review and future program opportunities.
• Increased outreach to Hillel to identify opportunities and steps to increase volunteer engagement in JFS and Holocaust Survivor Programs.
• Partnered with The Florida Holocaust Museum for a number of luncheons and community programs

STRATEGIC FOCUS 2: GEOGRAPHIC OUTREACH/ PROGRAMMATIC FOCUS
Goal 1 – Focus Growth in Financially Sustainable Areas
• Established a plan to ensure the survival of the agency’s refugee resettlement expertise in light of national priority shifts and declining resources.

Goal 2 — Leverage Partnerships to Strengthen Current Programs and to Develop New Initiatives
• Expanded the Non-Custodial Parent Employment Program to provide services in Hernando County
• Increased case management services in Hillsborough County
• Expanded the agency’s partnerships with the Juvenile Welfare Board (JWB) and The Children’s Board of Hillsborough County with new initiatives including Good Afternoon Friends and Amigos and JWBs Family Service Initiative.

STRATEGIC FOCUS 3: RESOURCE DEVELOPMENT
Goal – Expand Fund Development and Related Initiatives, and Maximize Operational Efficiencies
• Initiated “Agency Asset Mapping” to identify program strengths across departments and services for the purpose of increased internal collaboration and strategic re-packaging of primary service lines.
• Re-envisioned the implementation of the agency’s annual signature event, “Faces.”
• Re-constituted the volunteer-led Board Development and Engagement Committee.
• Began efforts to study the implementation of a social enterprise to support the agency’s employment initiatives.

STRATEGIC FOCUS 4: ORGANIZATIONAL DEVELOPMENT
Goal 1 — Be a Competitive Organization that Attracts and Retains Qualified and Satisfied Employees
• Continued the development of a strengthened employee onboarding process
• Formally implemented a new annual management training series, Lead, Empower and Develop or “LEAD”
• Realigned reporting of the agency’s Training Department, and secured a grant to purchase training software for improved access, tracking and reporting of staff training

Goal 2 — Strengthen Agency Operations
• Realigned reporting of Housing, Maintenance, and Safety Departments for improved operations and oversight.
• Completed pre-planning and preparation/self-study for 2018-19 CARF Re-accreditation
• Purchased and deployed new software to strengthen document management, storage and tracking
• Purchased and began implementation of new contract management software

Goal 3 — Increase Public Awareness of Gulf Coast Jewish Family & Community Services
• Launched new agency website
• Updated agency information available via Tampa Bay 211 networks
• The Agency’s Woman to Woman Program was recognized by WEDU during its annual “Be More” Awards.

STRATEGIC FOCUS 5: BOARD DEVELOPMENT
• Hosted Annual Retreat focused on the issue of poverty and the agency’s efforts toward addressing poverty
• Hosted first formal Annual Meeting of the Board and instituted the new Emeritus Trustee group of former Board members.
JEWISH FAMILY SERVICES

Supporting the needs of local Jewish families remains a key tenet of our work. Services include emergency financial and food assistance, support for Holocaust survivors, counseling, mentoring Jewish children, and providing Jewish life education. To support Jewish families in need, we partner with and rely on the support of area synagogues, the Jewish Federation of Pinellas & Pasco Counties, the Conference on Jewish Material Claims Against Germany and donations from individuals and foundations.

Chicken for Shabbat, through private donations, provides families with grocery gift cards to purchase their Shabbat (Jewish Sabbath) meal or other needed perishable food items, helping to fill the gap between cost and need.

Emergency Family Support Services offers assistance in meeting basic human needs for the Jewish community in Pinellas and Pasco counties. Program services also include: personal case management, emergency financial assistance for utilities, housing, medical, dental, pharmacy and transportation, information and referral, and interest-free college loans (available through a partnership with the Jewish Educational Loan Fund [JELF]). Services are supported via community-based Tzedakah funds from the Jewish Federation of Pinellas & Pasco Counties, and from individuals and foundation donations.

Holocaust Survivor Program improves the quality of life for Jewish Nazi Victims living in Florida’s west central coast. The goal is to enable survivors to remain in their homes and live their remaining years in dignity. Jewish communal workers provide case management and socialization activities, and assist Survivors with restitution inquiries and applications. Homecare providers are trained in Trauma-Informed Care for Holocaust Survivors so they understand the unique traumas related to survivors as they age.

The William & Sally Israel Food Pantry provides free food and school supplies, along with limited clothing and household goods. Clients select the non-perishable food they need. The food pantry is available by appointment or through program case managers, and is supported entirely by community donations.

Yad B’ Yad (Hand in Hand) recruits Jewish adult volunteers to serve as one-on-one mentors, companions and role models for Jewish children ages 6 to 17. Volunteers and youth build trusting friendships that help develop self-confidence, a positive self-identity and social skills. The relationship strengthens the family by enriching children’s lives with additional adult influence and support.
The Counseling Center at Gulf Coast JFCS provides patients with the tools to deal with life’s challenges. We offer individual, couples and family therapy, and psychiatric services for children, adolescents and adults. Areas of focus include:

- Addiction
- ADHD/ADD
- Aging
- Anger Management
- Anxiety
- Chronic Illness
- Depression
- Grief & Loss
- LGBTQ
- Relationships
- Self-esteem
- Trauma

Counselors carry small caseloads to ensure all clients receive their very best.
COMMUNITY SERVICES

Strengthening our community is what we are about. Our varied and diverse community programs support individuals during all stages of life, from children to senior citizens. Gulf Coast JFCS community programs are open and accessible to all, though certain programs require participants to meet eligibility requirements or pay a fee.

Within our community services, our behavioral health services have a number of initiatives, including residential and intervention programs. Each is developed to address the unique needs of individuals who are working to overcome substance abuse, to manage mental health, or to gain control of debilitating behaviors which prevent them from living independent and productive lives. Services are provided onsite in residential facilities, through home or school visits, or in our offices, according to the need and level of support required.
Adele Gilbert Residential Treatment Facility is a 16-bed, state licensed Residential Level 2 treatment program in Pasco County for adults aged 18+ who are mentally ill and may have co-occurring substance abuse issues. The program accepts non-violent forensic referrals in such cases where the client would be better served in a community setting. Services include medication management and education, recovery-oriented life skills training, psychosocial rehabilitation, substance abuse counseling, individual therapy and other supports for a period ranging from three to eight months.

Adult Residential Treatment and Stabilization (ARTS) is a 16-bed, state licensed intensive Residential Level 1 program in Broward County for adults 30+ years of age, who have a persistent mental illness and may have co-occurring issues. The program accepts forensic referrals for clients who would be better served in a community setting, as well as referrals from the local state hospital and mental health receiving facilities. The program provides psychiatric services, psychosocial rehabilitation, life skills training and other supports for approximately three months.

Alternative Family Program is based on the therapeutic foster home concept of trained sponsors who open their homes to up to five adults or seniors with mental illness and welcome them into their families. With 190 beds in 75 licensed care homes covering a 36-county area, sponsors provide 24-hour client supervision, care and support in exchange for a monthly stipend.

Community Care for Disabled Adults (CCDA) responds to the unmet needs of low income adults ages 18-59 who have debilitating conditions and are at imminent risk of nursing home placement. The program goal is to provide in-home and community support to help clients live dignified and reasonably independent lives in their own homes. Case managers assist in arranging services and closely monitor the quality and effectiveness of the services provided. Homemaker services are also available on a fee-for-service basis. Homemakers provide assistance with housecleaning, laundry, meal preparation, shopping and companionship. Services are provided in Pinellas, Pasco, and Hillsborough Counties.

Darlington Residential Treatment Facility is a 16-bed, state licensed Residential Level 2 facility that provides short term (3-9 months) residential treatment for adults who are 18+ and are diagnosed with mental illness who may also have a co-occurring substance abuse disorder. Staff provide access to psychiatric medication management services as well as psychosocial rehabilitation, individual counseling and case management services. Residents also participate in life skills training in a home-like environment which fosters independence and encouragement to seek independent living in the community. Referrals are from state hospitals, mental health receiving facilities, case managers and family members within the Suncoast Region.

Supported Housing/Living Program assists adults with mental illness or co-occurring substance abuse issues to live independently in the community. Services include: obtaining affordable housing, developing readiness for work or volunteer activities, vocational job training and coaching, and assistance to strengthen daily living skills. Services are provided in Hillsborough, Pasco and Pinellas Counties.

Voices Language Services provides professional document translations and on-site spoken language interpretation in more than seventeen languages. Services are provided throughout Florida for Gulf Coast JFCS programs and to the community at large.
CHILDREN AND FAMILY SERVICES

Gulf Coast JFCS is a subcontractor of several Child Welfare Lead Agencies for the State of Florida. Our goal is to strengthen Florida families by protecting children from abuse and neglect, ensuring children can grow and thrive in a safe and nurturing environment. Varied services work together to ensure a safety net of wraparound support aimed at keeping families together and adults living independently whenever possible. These services are provided on a referral basis.
NEW PROGRAM! Good Afternoon Friends and Amigos (GAFA) provides tutoring and homework assistance and social emotional skill building groups for children in grades K-3. Referrals are received from Hillsborough County elementary schools including Reddick in Wimauma, and Robinson in Plant City. GAFA supports children and families by involving parents/caregivers in their child’s development, hosting family activities, and by conducting home visits to deliver information and resources to help meet identified needs.

NEW PROGRAM! Family Services Initiative provides navigation services for Pinellas County families with needs related to student truancy and utility assistance. System Navigators work collaboratively with the family to assess, identify, and prioritize a family’s barriers and needs to strengthen family stability, and work with families to develop a stability plan. Truancy navigation is focused on reducing school absences and preventing (further) involvement in the truancy court system.

Child Welfare Case Management provides protective supervision for children referred by the Florida Abuse Hotline and child protective investigators. Community-based services are provided in-home and in alternative placements with relatives, non-relatives or in licensed foster care settings. The goal is to ensure safety, well-being and permanency, including adoption, for an active caseload of more than 2,000 children as part of the statewide privatization of state protective services.

Diversion & Prevention Programs. Family intervention and support provides intensive in-home family preservation services and community outreach with the goal of keeping at-risk children safe at home. Families learn to identify issues that lead to neglect and abuse and ways to address and prevent such issues in the future. Families at-risk of having their children removed from the home due to abuse/neglect are referred to the program by child protection investigators.

Family Reunification Services complement case management services in Hillsborough County by providing intensive in-home family engagement through case management and therapeutic services to ensure a safe and permanent reunification of a child to his family after having been removed for a period of time. Services are tailored to each family’s specific needs be the case one of child abuse, drug addiction, domestic violence, or other events that impact a family’s ability to provide a safe environment for a child.

Healthy Youth Transitions targets adjudicated youth and young adults ages 15-22 in Broward County. Youth have significant behavioral and emotional difficulties and require extensive support and individualized services in order to transition successfully to adulthood and independence. Through the use of a team approach, staff advocates coach youth in independent living skills.

Intervention Services supports adults 18 years and older in Pinellas, Pasco, and Hillsborough Counties who are identified as at-risk due to substance misuse. This in-home program provides screening, assessment and intervention through education, short-term problem solving, advocacy, referral and follow-up to reduce risk factors and the need for more extensive treatment.

GOOD AFTERNOON FRIENDS AND AMIGOS

50
CHILDREN ENROLLED

CHILD WELFARE CASE MANAGEMENT

2,551
CHILDREN SERVED

167
CHILDREN ADOPTED

DIVERSION AND PREVENTION PROGRAMS

2,762
CHILDREN SERVED

1,286
FAMILIES SERVED

HEALTHY YOUTH TRANSITIONS

91
YOUTHS AND YOUNG ADULTS HELPED

INTERVENTION SERVICES

96
ADULTS HELPED
Kinship Support Program complements case management services by providing direct support to non-licensed caregivers (relatives and non-relatives) of children in the Hillsborough County child welfare system. Services are provided in the caregivers’ homes and local communities. The program incorporates direct family involvement to develop a support plan to address necessary services such as case management, caregiver benefit assistance, crisis intervention and peer support. Support services strengthen and stabilize kinship placements in order to keep children who require out-of-home placement within their family versus licensed foster care.

Non-Custodial Parent Employment Program assists unemployed or underemployed noncustodial parents in establishing a pattern of regular child support payments by obtaining and maintaining unsubsidized, competitive employment. More than 24,529 clients impacting 66,787 children have been assisted since program inception in 1996. Services are provided in Pinellas, Pasco, Hillsborough, and Miami-Dade counties, and operates in partnership with CareerSource. In 2018 the program expanded to Hernando County.
Violence Prevention Program is an evidence-based intervention to decrease disruptive, aggressive, bullying behavior and substance abuse while simultaneously introducing, practicing and role-playing pro-social behaviors that improve academic performance and overall student success. Services are offered in nine Pinellas County middle schools.

Woman to Woman is an evidence-based prevention program for pregnant teens and teen mothers from Hillsborough County who are at high risk for academic failure and repeat pregnancies. Students receive one-on-one mentoring from trained volunteers, a weekend retreat, workshops, home visitation, case management, developmental screening, parent training, and linkage with educational and support services. The program is available in all Hillsborough County high schools, including three charter schools and four career centers.

Young Adult Transitional Program in Broward County provides support and assistance to young adults ages 16-24, who have serious emotional/behavioral issues or substance abuse and/or persistent mental illness, with the goal of successful transition into adulthood.
ELDER SERVICES

Gulf Coast JFCS is proud to partner with the Area Agency on Aging for Pasco-Pinellas Counties (AAAPP). As the lead agency for Pinellas County, we assist in coordinating care and connecting seniors to needed services. In addition to this partnership, we provide a host of support services outside of Pinellas County to help seniors live more fulfilling, independent lives in their own homes.

Maintaining independence is vital to seniors and disabled adults. Gulf Coast JFCS provides services for individual therapy, crisis intervention, guidance and emotional support. Our elderly and disabled services enable frail and functionally impaired adults and seniors to remain in their homes and avoid or delay placement in a nursing home.
COMMUNITY CARE FOR THE ELDERLY provides case management coordination for homemaker, personal care, respite and other services that enable frail and functionally impaired elders to remain in their homes and avoid or delay placement in a nursing home.

EGRET HOUSING is a seven-unit housing complex for low income disabled adults located in New Port Richey in Pasco County. Funded by the Department of Housing and Urban Development (HUD), the project is sponsored by Gulf Coast JFCS and operates under the auspices of a separate housing corporation.

ELDER COUNSELING SERVICES supports persons 60 years and older who have a need for counseling. Services are provided at the Gulf Coast JFCS Counseling Center in Clearwater.

HOMEMAKER/COMPANIONSHIP SERVICES assists with housecleaning, laundry, meal preparation, shopping and companionship for disabled and frail elderly individuals. Homemaker services provide a safe, clean living environment allowing seniors to avoid or postpone nursing home placement. Services are available for free for eligible adults in Pinellas County through federal funding and for a fee in Pasco and Hillsborough counties.

MYRTLE OAKS is a 99-unit apartment complex for low income elderly located in northeast Tampa. Sponsored by Gulf Coast JFCS for 20 years and operated under the auspices of a separate housing corporation, Myrtle Oaks was originally funded by a $5.7 million grant from HUD.

OLDER ADULTS SUPPORT TEAM provides intervention for elders at risk of suicide. In coordination with Florida’s Adult Protective Services, this Broward County program provides in-home assessment, crisis intervention counseling, peer support, follow up and case management with the overall goal of reducing suicide risks.

PREVENTION program provides educational presentations focused on the prevention of substance abuse and increasing healthy behaviors. Current prevention efforts include elder education, social media promotions and “parenting from prison.” The program serves adults in Pinellas, Pasco, and Hillsborough counties.

COMMUNITY CARE FOR THE ELDERLY: 984 seniors supported by 251 caregivers

EGRET HOUSING: 7 residents supported

HOMEMAKER/COMPANIONSHIP SERVICES: 248 companions provided

MYRTLE OAKS: 104 residents

ELDER COUNSELING SERVICES: 53 clients served

OLDER ADULTS SUPPORT TEAM: 34 seniors assisted

PREVENTION: 11,358 individuals reached through campaigns and presentations
REFUGEE SERVICES

Tikkun olam, a significant value in Jewish teaching, is a concept defined by acts of kindness performed to repair or heal the world. It is the foundation which underlies much of the action by Jewish organizations around social justice. As an agency founded on Jewish values, it is fitting that we play a role in welcoming and helping to resettle refugees from around the world, just as we have played a significant role in supporting Holocaust Survivors.
FLORIDA CENTER FOR SURVIVORS OF TORTURE (FCST) is a regional treatment center (Tampa Bay and Miami-Dade) for survivors of torture and extreme trauma. As the lead agency, Gulf Coast JFCS collaborates with area refugee resettlement agencies as well the University of South Florida and Florida International University. The center links torture survivors to services in their communities through intensive case management. Through FCST’s extensive provider network, eligible torture survivors are able to access medical, mental health, social and legal assistance services from providers who have been trained by the Florida Center for Survivors of Torture to work effectively and sensitively with this population.

NATIONAL PARTNERSHIP FOR COMMUNITY TRAINING (NPCT) is the Office of Refugee Resettlement’s national mental health technical assistance program for refugee service providers. NPCT develops the capacity of resettlement and other refugee programs across the U.S. to help them meet the mental health needs of refugees. Working with a wide array of subject matter experts, NPCT promotes research into best practices for addressing refugee mental health, and ensures that providers have the resources to implement trauma-informed holistic services for refugees.

REFUGEE EMPLOYMENT MATCH GRANT PROGRAM-PINELLAS is an alternative to public cash assistance services and helps refugees, asylees, Cuban and Haitian entrants, and Special Immigrant Visa (SIVs) holders to become economically self-sufficient within 120 to 180 days of program eligibility. Case management and employment services are provided at Gulf Coast JFCS.

REFUGEE RESETTLEMENT & PLACEMENT resettles refugees from around the world who have been persecuted and fled their home country. Through the United Nations process, refugees are assigned to the United States and they arrive with the dream of providing their families a life of freedom and safety. With a goal to help refugees and their families become self-sufficient, services include: case management, housing and furniture assistance, cultural orientation, referrals and follow up to a wide range of community service resources. A refugee speakers bureau increases knowledge throughout the region. This program is funded by the Hebrew Immigrant Aid Society (HIAS).

REFUGEE YOUTH PATHWAYS addresses the educational, language, and employment needs of vulnerable refugee youth, ages 16-19 years. These youth may be at risk of dropping out of high school, not meeting high school graduation requirements, or are in need of alternatives to a traditional high school education. With the overall goal of integration and employment, youth receive support through case management as well as assistance navigating academic and/or employment goals. The program serves Pinellas and Hillsborough counties.

FLORIDA CENTER FOR SURVIVORS OF TORTURE:
168 SURVIVORS SUPPORTED

REFUGEE EMPLOYMENT MATCH GRANT PROGRAM-PINELLAS
30 REFUGEES SERVED

NATIONAL PARTNERSHIP FOR COMMUNITY TRAINING
14 TRAINERS

614 LEADERS TRAINED FROM

35 STATES

11 WEB-BASED CLASSES

REFUGEE RESETTLEMENT AND PLACEMENT
50 REFUGEES RESETTED

REFUGEE YOUTH PATHWAYS
77 YOUTH SUPPORTED

2464 HOURS OF ACADEMIC TRAINING
FUNDERS AND PARTNERS

Area Agency on Aging of Pasco-Pinellas, Inc.
- Alzheimer’s Disease Initiative
- Community Care for the Elderly
- Elder Services Programming
- Homecare for the Elderly
- Homemaker Services

Broward Behavioral Health Coalition
- Adult Residential Treatment and Stabilization
- Alternative Family Program
- Older Adult Support Team
- Young Adult Transitional Program

CareerSource Pasco-Hernando
- Non-Custodial Parent Employment Program

Central Florida Behavioral Health Network
- Adele Gilbert Residential Treatment Facility
- Alternative Family Program
- Darlington Residential Treatment Facility
- Elder Education
- Intervention Services
- Supported Housing

Central Florida CARES Health System
- Alternative Family Program

Children’s Board of Hillsborough County
- Good Afternoon Friends and Amigos
- Woman to Woman

Children’s Services Council of Broward County
- Family Skill Builders
- Transition to Independent Living Program

City of Largo
- Community Development Block Grant

Community Based Care of Central Florida
- Child Welfare Case Management
- Diversion & Prevention Program (Safe at Home)

Conference on Jewish Material Claims Against Germany
- Holocaust Survivors Program

Eckerd Connects
- Child Welfare Case Management
- Diversion & Prevention Program (Safe at Home)
- Family Reunification Services
- Kinship Support Services

Florida Department of Children and Families
- Community Care for Disabled Adults

Florida Department of Children and Families, Department of Refugee Services
- Refugee Youth Services

Florida Department of Financial Services
- Holocaust Survivors Program

Florida Office of the Attorney General
- Children & Family Services

Foundation for a Healthy St. Petersburg
- Agency Capacity Building

Hebrew Immigrant Aid Society (HIAS)
- Refugee Preferred Communities
- Refugee Employment Match Grant Program
- Refugee Resettlement Program

Humana
- Case Management
- Homemaker Services

Jewish Federation of North America
- Holocaust Survivor Trauma Informed Care Training

Jewish Federation of Pinellas & Pasco Counties
- Holocaust Survivor Program
- Jewish Family Services
- Jewish Demographic Survey

June B. Gelbart Foundation
- Holocaust Survivor Program

Juvenile Welfare Board of Pinellas County
- Family Services Initiative
- Violence Prevention Program

Lutheran Services of Florida
- Alternative Family Program

Maximus Foundation
- Violence Prevention Program

Schoenbaum Family Foundation, Inc.
- Holocaust Survivor Program

Senior Citizens Services, Inc.
- Elder Services

Sun-Sentinel Children’s Fund – A McCormick Foundation Fund
- Family Skill Builders Program

Rays Baseball Foundation
- Violence Prevention Program

Socius Foundation
- William & Sally Israel Food Pantry

Tampa Orlando Pinellas Jewish Foundation
- Operational Support

U.S. Department of Health and Human Services
- Florida Center for Survivors of Torture
- National Partnership for Community Training

U.S. Department of Housing and Urban Development
- Egret Housing
- Myrtle Oaks

United Nations Voluntary Fund for Victims of Torture
- Florida Center for Survivors of Torture
State revenues are primarily derived through contracts awarded to operate children and family services programs (e.g. case management, foster care, Non-Custodial Parent Employment Program) and numerous behavioral health initiatives.

Federal revenues include the Department of Housing and Urban Development for residential programs, Medicaid and Medicare billings for qualified services and support for the elderly and disabled.

Other revenues include support from the Jewish Federation of Pinellas and Pasco Counties, fee for service programs, and contracts.

Despite increasing pressures on non-profits to comply with state and federal regulations and increasing costs, we are proud that 89 cents of every dollar supports direct services. Our donors and stakeholders can take confidence in knowing that their investment in our work is reaching those in need throughout the state.

Gulf Coast Cares, Inc. distributed $230,000 to support the work of Gulf Coast JFCS. Gulf Coast Cares will continue to provide needed support for agency programs and operations for generations to come.
Thank you for your continued generosity. Without you, we could not continue our mission to provide essential human services to tens of thousands of individuals and families in their time of need. As noted in the chart, we depend on individual donors and gifts of all sizes are appreciated. We welcome the opportunity to visit with donors interested in making a legacy investment to support our work.

### $100,000 +

<table>
<thead>
<tr>
<th>Donor</th>
<th>Amount</th>
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<tr>
<td>George &amp; Sarah Ohlhausen Estate (Trust)</td>
<td>$100,000 +</td>
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<tr>
<td>Maurice A. &amp; Thelma P. Rothman Family Foundation Inc.</td>
<td>$100,000 +</td>
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### $50,000 +

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<td>Vinik Family Foundation</td>
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### $25,000 +

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### $10,000 +

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<tr>
<td>DEX Imaging, Inc.</td>
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<tr>
<td>Carl Glassberg</td>
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<tr>
<td>Macy’s / Bloomingdale’s</td>
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<tr>
<td>Irwin H. Miller Family Trust</td>
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<tr>
<td>Brent &amp; Debbie Sembler</td>
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<tr>
<td>Craig &amp; Jan Sher</td>
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### $5,000 +

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<tr>
<td>Baby Boomer’s Barrister</td>
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<td>Roy and Mary Edgerton Family Fund</td>
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<td>Blossom Leibowitz</td>
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### $1,000 +

<table>
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<tr>
<td>Jared Abelman</td>
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<td>David &amp; Jeanie Abelson</td>
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<tr>
<td>Anonymous</td>
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<tr>
<td>Vivian Benci &amp; Saul Lerner</td>
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<tr>
<td>Marilyn Benjamin</td>
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</tr>
<tr>
<td>Judy Benjamin</td>
<td>$1,000 +</td>
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<tr>
<td>Bonnie Berman</td>
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<tr>
<td>Deborah &amp; Jody Berner</td>
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<tr>
<td>Chaim &amp; Aliza Bloom</td>
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<tr>
<td>Paul &amp; Esther Borrelli</td>
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<tr>
<td>Sandra &amp; Eric Braham</td>
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<td>CBIZ &amp; Mayer Hoffman McCann P.C.</td>
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<tr>
<td>Congregation B’nai Israel</td>
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<td>Consolidated Nurseries LLC</td>
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<td>Corban OneSource</td>
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<td>Crown Automotive Group</td>
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<td>Ron &amp; Susan Diner</td>
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<tr>
<td>Duke Energy</td>
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<tr>
<td>Endowment Fund for Indigent Jews</td>
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<td>Eric &amp; Cindy Feder</td>
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<td>Thomas Hillman</td>
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<tr>
<td>William &amp; Sally Israel</td>
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<td>Julie &amp; Scott Klavans</td>
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<tr>
<td>Rahul Mehra</td>
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<tr>
<td>Lynette Menezes</td>
<td>$1,000 +</td>
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<tr>
<td>Jay &amp; Jan Miller</td>
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<tr>
<td>Glenn &amp; Dav Mosby</td>
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<td>Murray M. &amp; Jacqueline Jacobs JFS Endowment Fund</td>
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<td>David &amp; Carol Pilkington</td>
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<td>Laurence Roberts</td>
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<td>Alex &amp; Lena Ragachevsky</td>
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<td>Sherkids, Ltd.</td>
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<td>Deena &amp; Larry Silver</td>
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<td>Barbara &amp; Joe Sterensis</td>
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<td>Superior Uniform Group</td>
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<tr>
<td>Tampa Bay Rays</td>
<td>$1,000 +</td>
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<tr>
<td>Tampa Jewish Community Center &amp; Federation</td>
<td>$1,000 +</td>
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<tr>
<td>Thomas &amp; Leyla Tremaine</td>
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<tr>
<td>Wallace Welch &amp; Willingham</td>
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<tr>
<td>WI &amp; CA Gunzburger Endowment Fund</td>
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</tr>
</tbody>
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$100 +

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*"(z”l) of blessed memory
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Temple Beth El
Temple Beth-El Sisterhood
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The Tropics Boat Tour
Theresa M. Rick
Trader Joe’s
TreeUmph! Adventure Course
Universal Orlando Resort
Walt Disney World Resort
Whole Foods Market
WonderWorks Orlando

OUR VOLUNTEERS

Engaging volunteers and providing opportunities for people to serve their communities through our Volunteer Services program are key to our work and ability to achieve our mission. Gulf Coast JFCS volunteers provide companionship for the elderly, mentor youth, and work in our William & Sally Israel Food Pantry. They serve as office assistants, interns and researchers, assist in putting on events and fund raisers, write grants and provide leadership on our Board of Directors. There are many other ways to help us to achieve our mission. This year 349 volunteers contributed 18,740 hours of volunteer service.
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Gulf Coast JFCS administrative processes, agency policies and the following programs/services are accredited: Adele Gilbert, AFP, ARTS, CMO Hillsborough, CMO Osceola, Counseling Center, Darlington, Family Reunification Team, Family Skill Builders, Kinship Support, Older Adult Support Team, SAH Hillsborough, SAH Osceola & Orange, SAH Pasco, Supported Housing Hillsborough, Pasco & Pinellas, Young Adult Transition.

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