Our main office is located in Clearwater, Florida and we have primary service centers in various locations in the Tampa Bay region including: Pasco, Pinellas and Hillsborough counties; and extension offices in Miami-Dade, Broward, Palk, Sarasota, Lee, Alachua and Osceola counties. Our broad-reaching, diverse programs and services impact families throughout the state of Florida and well beyond our service centers in 37 Florida counties.

Since 1998, Gulf Coast Jewish Family & Community Services has been accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). Founded in 1966, CARF is an independent, nonprofit accreditor of health and human services.

The CARF International group of companies currently accredits more than 50,000 programs. More than eight million persons of all ages are served annually by 6,800 CARF-accredited service providers.

CARF accreditation extends to countries in North and South America, Europe, Asia, and Africa (http://www.carf.org/about/whoweare/).
Gulf Coast Jewish Family & Community Services, Inc. (Gulf Coast JFCS) is a secular, non-sectarian community based, Florida not-for-profit that has been serving Floridians for 58 years. In 1960, the agency began providing counseling and family support services to the Jewish community in Pinellas County. On July 2, 1974, Gulf Coast JFCS was incorporated and began to expand and diversify its array of services offered to the community at-large through public funding.

**our Mission**

*Inspired by Jewish values, we protect the vulnerable and help people achieve fulfilling lives by empowering individuals and strengthening families.*

Today, Gulf Coast JFCS has more than 550 employees providing services in 37 Florida counties. We serve more than 30,000 individuals annually. Offices are maintained in Pinellas (HQ), Pasco, Hillsborough, Polk, Orange, Osceola, Broward, Miami-Dade, Sarasota, Lee, and Alachua counties. We serve all people regardless of background, faith, age, culture or lifestyle; seeking to offer solutions to the issues and problems faced by community residents.
Greetings,

We are pleased to present our 2016-2017 Annual Report. So much has been accomplished this year, and this report represents just a glimpse into our world of service; working with thousands of children, families and individuals throughout the state.

Over the past year, our board of trustees has worked to update our strategic plan and provide oversight to our many programs and new initiatives. A separate entity, Gulf Coast Cares, Inc., was created to focus attention on our endowment. We established an emeritus trustee group to acknowledge their past service to the Gulf Coast JFCS Board and to keep them connected to the great work being done by the agency. Finally, we held a retreat where we focused on the board members’ roles in development. We are grateful for the extraordinary support we receive from the Jewish federations, donors, volunteers, our incredible staff, and the many other organizations that work with us to provide quality services to all we serve.

Warmly,

Dr. Sandra E. Braham, President & Chief Executive Officer

Dear Friends,

As I begin my second year as the Board Chair of Gulf Coast JFCS, I can’t help but think about how many lives our agency has touched in the past year. I am so honored to be the chair of this organization and to have the opportunity to work with an outstanding group of board members who work so hard to advance the mission of the agency. I have also had the pleasure to work with Dr. Sandra Braham who is nearing the completion of her second year as Gulf Coast JFCS CEO. We are very fortunate to have such a passionate and effective leader who cares deeply about the vulnerable populations we serve.

Gulf Coast JFCS continues to be one of the largest Jewish family services agencies in the country serving more than 30,000 people. Our Jewish Family Services provide support to Holocaust survivors, as well as emergency financial and food assistance, counseling and Jewish life education. Our agency is also one of the leading providers of child welfare services in central Florida, helping families who require intensive support. We provide programs that support individuals who are elderly and disabled, as well as individuals with behavioral health challenges, to live independently. Our Non-Custodial Parent Employment Program is in its 21st year of service. Our Refugee Resettlement and Placement Program supports the challenges refugees face in adapting to a new life in Florida.

Gulf Coast JFCS continues to be one of the largest Jewish family services agencies in the country serving more than 30,000 people. Our Jewish Family Services provide support to Holocaust survivors, as well as emergency financial and food assistance, counseling and Jewish life education. Our agency is also one of the leading providers of child welfare services in central Florida, helping families who require intensive support. We provide programs that support individuals who are elderly and disabled, as well as individuals with behavioral health challenges, to live independently. Our Non-Custodial Parent Employment Program is in its 21st year of service. Our Refugee Resettlement and Placement Program supports the challenges refugees face in adapting to a new life in Florida.

Over the past year, our board of trustees has worked to update our strategic plan and provide oversight to our many programs and new initiatives. A separate entity, Gulf Coast Cares, Inc., was created to focus attention on our endowment. We established an emeritus trustee group to acknowledge their past service to the Gulf Coast JFCS Board and to keep them connected to the great work being done by the agency. Finally, we held a retreat where we focused on the board members’ roles in development.

We are grateful for the extraordinary support we receive from the Jewish federations, donors, volunteers, our incredible staff, and the many other organizations that work with us to provide quality services to all we serve.

Warmly,

Julie Klavans, Board Chair

Gulf Coast Jewish Family & Community Services
Agency board members, leaders and staff made great progress toward achieving the strategic plan foci and related goals. Our annual report highlights the outputs and outcomes of agency programs, and we are pleased to share our attainment of high-level strategic goals.

**Strategic Focus 1: Jewish Family Services**

**Goal – Strengthen Engagement within the Jewish Community in Pinellas and Pasco counties**

- Completed the Jewish Demographic Survey of Pinellas-Pasco Counties in partnership with the Jewish Federation of Pinellas & Pasco Counties and area synagogues.

**Strategic Focus 2: Geographic Outreach/Programmatic Focus**

**Goal – Focus Growth in Financially Sustainable Areas**

- Implemented a board-led strategic review process for new and continuing programs, to ensure initiatives continue to align with the agency’s mission and have the financial capacity to deliver services while covering direct and indirect costs via new and/or existing partnerships.
- Eliminated select programs and transitioned services to qualified partner agencies where needed.

**Strategic Focus 3: Resource Development**

**Goal – Expand Fund Development and Related Initiatives, and Maximize Operational Efficiencies**

- Completed initiative to improve the agency’s donor database and strengthen communications.
- Annual “Golf Like a Rock Star” event was transitioned to increase opportunities for engagement, participation and fund development.
- Transitioned agency endowment funds to Gulf Coast Cares, Inc. supporting organization for improved management and growth.

**Strategic Focus 4: Organizational Development**

**Goal 1 – Be a Competitive Organization that Attracts and Retains Qualified and Satisfied Employees**

- Established a team to review and reformulate the employee onboarding and training processes.
- Focused efforts on leadership development and formal management training initiatives.
- Formed a policy committee to review and strengthen agency policies and related procedures.

**Goal 2 – Ensure the Agency is Poised to Comply with Changing Federal and State Employment and Other Laws**

- Completed a comprehensive review of positions and salaries, job duties, and the related financial implications of the proposed federal rule change for “exempt” status classification. Though the rule change was not implemented, the agency was prepared to comply, as mandated, by December 2016.

**Goal 3 – Increase Communication and Synergy Among Service Units**

- Expanded intra-agency communications through town hall meetings where the CEO and her leadership team visited with all agency employees in the communities where they live and work.
- Supported the development of an agency “engagement manager” to facilitate employees’ deeper connections to agency committees, development and volunteer opportunities.

**Goal 4 – Increase Public Awareness of Gulf Coast Jewish Family & Community Services**

- Finalized the work plan to launch a new agency website by early 2018.
- Strengthened brand awareness through the establishment of uniform guidelines and their implementation throughout the agency.
- Expanded partnerships with Tampa Bay area chambers of commerce and community foundations, and strengthened relationships with United Way agencies across Tampa Bay.

**Strategic Focus 5: Board Development**

**Goal 1 – Implement a Robust Program for Recruitment, Training and Development of Board Members and Volunteers to Ensure Future Leadership**

- Implemented an annual board member self-assessment to identify opportunities for training, growth and engagement in strategic initiatives.
- Hosted an annual retreat focused on board engagement in fund development and philanthropy.
- Updated the agency’s three-year strategic plan to further define its strategic direction and focus for years 2017-2020.
Gulf Coast JFCS programs are as diverse as the individuals who utilize and benefit from them. Our services have expanded over time to meet the complex needs of today’s families, senior citizens, vulnerable children, and persons needing assistance because of behavioral or mental health issues. We seek partner opportunities wherever feasible, understanding that the community benefits when costs are contained and services leveraged.

Key for program services

- children & family
- behavioral health
- disabled
- elderly
- financial
- housing
Chicken for Shabbat, through private donations, provides families with grocery gift cards to purchase their Shabbat (Jewish Sabbath) meal or other needed perishable food items, helping to fill the gap between cost and need.

Emergency Family Support Services offers assistance in meeting basic human needs for the Jewish community in Pinellas and Pasco counties. Program services also include: personal case management, emergency financial assistance, information and referral, and interest-free college loans (available through a partnership with the Jewish Educational Loan Fund (JELF)). Our goal is to support clients in need and help them increase their self-sufficiency by providing limited financial assistance for utilities, housing, medical, dental, pharmacy and transportation. Services are supported via community-based Tzedakah funds from the Jewish Federation of Pinellas & Pasco Counties, Koved funds and from individuals and foundation donations.

Holocaust Survivor Program improves the quality of life for Jewish Nazi Victims living in the west central coast of Florida. The goal is to enable survivors to remain in their homes and live their remaining years in dignity. Jewish communal workers provide case management and socialization activities, and interpretation in Russian and Polish for the many clients from the former Soviet Union.

Yad B’ Yad (Hand in Hand) recruits Jewish adult volunteers to serve as one-on-one mentors, companions and role models for Jewish children ages 6 to 17. Volunteers and youth build trusting friendships that help develop self-confidence, a positive self-identity and social skills. The relationship strengthens the family by enriching children’s lives with additional adult influence and support.

Our Jewish Family Services

Founded as a Jewish Family Services agency, supporting the needs of local Jewish families remains a key tenet of our work in the community. Services include emergency financial and food assistance, support for Holocaust survivors, counseling, mentoring Jewish children, and providing Jewish life education. In order to support Jewish families in need, we partner with and rely on the support of area synagogues, the Jewish Federation of Pinellas & Pasco Counties, the Conference on Jewish Material Claims Against Germany and donations from individuals and foundations.

The William & Sally Israel Food Pantry provides free food and school supplies, along with limited clothing and household goods. Clients can select the non-perishable food they need. The food pantry is available by appointment or through program case managers. The food pantry is supported entirely by community donations.

Yad B’ Yad (Hand in Hand) recruits Jewish adult volunteers to serve as one-on-one mentors, companions and role models for Jewish children ages 6 to 17. Volunteers and youth build trusting friendships that help develop self-confidence, a positive self-identity and social skills. The relationship strengthens the family by enriching children’s lives with additional adult influence and support.
The Counseling Center at Gulf Coast JFCS provides a safe, private, and compassionate environment for individuals and families in the Tampa Bay community to receive high-quality outpatient counseling services. We tailor our approach to each individual and one-on-one services are provided by highly-qualified mental health professionals who work with individuals to achieve personal goals. Patients feel confident working with the counseling center because they know it is part of a well-regarded community agency with more than 50 years of expertise providing mental and behavioral health services.

The Counseling Center at Gulf Coast JFCS provides patients with the tools to deal with life’s challenges. We offer individual, couples and family therapy, and psychiatric services for children, adolescents and adults. Areas of focus include:

- Addiction
- ADHD/ADD
- Aging
- Anger Management
- Anxiety
- Chronic Illness
- Depression
- Grief & Loss
- LBGTQ
- Relationships
- Self-esteem
- Trauma

274 individuals helped
Strengthening our community is what we are about. Our varied and diverse community programs provide support for individuals during all stages of life, from children to senior citizens. Gulf Coast JFCS community programs are open and accessible to all, though certain programs require participants to meet eligibility requirements or pay a fee.

Within our community services, our behavioral health services has a number of initiatives, including residential and intervention programs. Each are developed to address the unique needs of individuals who are working to overcome substance abuse, to manage mental health, or to gain control of debilitating behaviors which prevent them from living independent and productive lives. Services are provided onsite in residential facilities, through home or school visits, or in our offices, according to the need and level of support required.

**Adele Gilbert Residential Treatment Facility** is a 16-bed, state licensed Residential Level 2 treatment program in Pasco County for adults aged 18+ who are ill and may have co-occurring substance abuse issues. The program accepts non-violent forensic referrals that would be better served in a community setting. Services include: medication management and education, recovery oriented life skills training, psychosocial rehabilitation, substance abuse counseling, individual therapy and other supports for up to three or eight months.

**Adult Residential Treatment and Stabilization (ARTS)** is a 16-bed, state licensed intensive Residential Level 1 program in Broward County for adults 30+ years of age, who have a persistent mental illness and may have co-occurring issues. The program accepts forensic referrals that would be better served in a community setting, as well as referrals from the local state hospital and mental health receiving facilities. The program provides psychiatric services, psychosocial rehabilitation, life skills training and other supports for approximately three months.

**Alternative Family Program** is based on the therapeutic foster home concept of trained sponsors who open their homes to up to five adults or seniors with mental illness and welcome them into their families. With 190 beds in 75 licensed care homes covering a 36-county area, sponsors provide 24-hour client supervision, care and support in exchange for a monthly stipend.
**Community Care for Disabled Adults** (CCDA) responds to the unmet needs of low-income adults ages 18-59 who have debilitating conditions and are at imminent risk of nursing home placement. The goal of the CCDA program is to provide in-home and community support to promote and maintain the highest functioning level for these individuals so they live dignified and reasonably independent lives in their own homes. Skilled case managers assist in arranging planned services and closely monitor the quality and effectiveness of the services provided. Homemaker services for the disabled are also available on a fee-for-service basis. They provide assistance with housecleaning, laundry, meal preparation, shopping and companionship. Services are provided in Pinellas, Pasco, and Hillsborough counties.

**Darlington Residential Treatment Facility** is a 16-bed, state licensed Residential Level 2 facility that provides short-term (3-9 months) residential treatment to adults who are 18+ and are diagnosed with mental illness who may also have a co-occurring substance abuse disorder. Staff provide access to psychiatric medication management services as well as psychosocial rehabilitation, individual counseling and case management services. Residents also participate in life skills training in a home-like environment which fosters independence and encourages individuals to seek independent living in the community. Referrals are from state hospitals as well as the mental health receiving facilities, case managers and family members within the Suncoast Region.

**Supported Housing/Living Program** assists adults with mental illness or co-occurring substance abuse issues to live independently in the community. Services include: obtaining affordable housing, developing readiness for work or volunteer activities, vocational job training and coaching, and helping to strengthen daily living skills. Services are provided in Hillsborough, Pasco and Pinellas counties.

**Voices Language Services** provides professional document translations and on-site spoken language interpretation in more than seventeen languages. Services are provided throughout Florida for Gulf Coast JFCS programs and to the community at large. Voices is funded by the U.S. Department of Health and Human Services, Office of Refugee Resettlement and through private fees.
**our Children & Family Services**

Gulf Coast JFCS is a subcontractor of several Child Welfare Lead Agencies for the state of Florida. Our goal is to strengthen Florida families by protecting children from abuse and neglect, ensuring children are able to grow and thrive in a safe and nurturing environment. Varied services work together to ensure a safety net of wraparound support aimed at keeping families together and adults living independently whenever possible. These services are offered on a referral basis.

**Child Welfare Case Management** provides protective supervision for children referred by the Florida Abuse Hotline and child protective investigators. Community-based services are provided in-home and in alternative placements with relatives, non-relatives and licensed foster care settings to ensure safety, well-being and permanency, including adoption, for an active caseload of more than 2,000 children. This project is part of the statewide privatization of state protective services. 3,000 children served 162 children adopted

**Diversion & Prevention Programs.** Family intervention and support provides intensive in-home family preservation services and community outreach with the goal of keeping at-risk children safe at home. The program helps the family to identify and problem solve regarding the issues that lead to abuse and neglect; to learn about, practice, and develop proficiency in strategies to avoid, deal with, or overcome those issues; and to teach and model with the family regarding how to utilize community resources effectively and to their best advantage. Families at-risk of having their children removed from the home due to abuse/neglect are referred to the program by child protection investigators. 2,772 children served 1,185 families served
our Children & Family Services

96% of children were successfully reunited and stayed with their family

**Family Reunification Services** complement case management services in Hillsborough County by providing intensive in-home family engagement through case management and therapeutic services to ensure a safe and permanent reunification of the child and family. Services are designed to respond to individual situations that may include mental health issues of parents and/or their children, substance abuse, and/or significant threats or a recent occurrence of domestic violence in the home. These events impact the family’s ability to provide a safe environment for the child.

81 youths and young adults helped

**Healthy Youth Transitions** is a program that targets youth in Broward County, ages 15-22, who are adjudicated, in protective supervision, and adjudicated youth in relative and non-relative caregiver living arrangements. Youth have significant behavioral and emotional difficulties and require extensive support and individualized services in order to transition successfully to adulthood and independence. Through the use of a team approach, staff advocates coach youth in independent living skills.

123 adults helped

**Intervention Services** provides substance abuse intervention services for adults 18 years and older in Pinellas, Pasco, and Hillsborough counties who present with risk factors for substance misuse. This in-home program provides screening, assessment and intervention through education, short-term problem solving, advocacy, referral and follow-up to reduce risk factors and the need for more extensive treatment.

**Kinship Support Program** is designed to complement case management services by providing direct support to non-licensed caregivers (relatives and non-relatives) of children in the Hillsborough County child welfare system. Services are provided in the caregivers’ homes and local communities. The program utilizes direct family involvement to develop a support plan to address necessary services such as case management, caregiver benefit assistance, crisis intervention and peer support. Support services are designed to strengthen and stabilize kinship placements in order to keep children who require out-of-home placement within their family versus licensed foster care.

477 caregivers supported

1,635 parents supported

1,100 parents received vocational training or skill certificates

960 parents gained employment and more than 750 began paying child support

Non-Custodial Parent Employment Program assists unemployed or underemployed noncustodial parents in establishing a pattern of regular child support payments by obtaining and maintaining unsubsidized, competitive employment. More than 23,655 clients impacting 64,489 children have been assisted since program inception in 1996. The program serves Pinellas, Pasco, Hillsborough, and Miami-Dade counties, and operates in partnership with CareerSource.

*Children & Family Services*

10 Gulf Coast Jewish Family & Community Services
Violence Prevention Program is an evidence-based intervention to decrease disruptive, aggressive, bullying behavior and substance abuse while simultaneously introducing, practicing and role-playing pro-social behaviors that improve academic performance and overall student success. Services are offered in nine Pinellas County middle schools.

Woman to Woman is an evidence-based prevention program for pregnant teens and teen mothers from Hillsborough County who are at high risk for academic failure and repeat pregnancies. The program provides one-on-one mentoring from trained volunteers, a weekend retreat, workshops, home visitation, case management, developmental screening, parent training, and linkage with educational and support services. This year, 99% of the moms increased their educational aspirations. The program is available in all Hillsborough County high schools, including three charter schools and four career centers.

Young Adult Transitional Program in Broward County provides support and assistance to young adults ages 16-24, who have serious emotional/behavioral issues or substance abuse and/or persistent mental illness, with the goal of successful transition into adulthood.
**Elder Services**

Gulf Coast JFCS is proud to partner with the Area Agency on Aging for Pasco-Pinellas Counties (AAAPP). As the lead agency for Pinellas County, we assist in coordinating care and connecting seniors to needed services. In addition to this partnership, we provide a host of support services outside of Pinellas County to help seniors live more fulfilling, independent lives in their own homes.

**Community Care for the Elderly (CCE)** provides case management coordination for homemaker, personal care, respite and other services that enable frail and functionally impaired elders to remain in their homes and avoid or delay placement in a nursing home. Gulf Coast JFCS is the AAAPP lead agency in Pinellas for CCE.

**Egret Housing** is a seven-unit housing complex for low-income disabled adults located in New Port Richey in Pasco County. Funded by Department of Housing and Urban Development (HUD), the project is sponsored by Gulf Coast JFCS and under the auspices of a separate housing corporation.

**Elder Counseling Services** provides persons 60 years of age or older, who would benefit from individual gerontological or mental health counseling services that are conducted at the Counseling Center at Gulf Coast JFCS.

**Homemaker/Companionship Services** provides assistance with housecleaning, laundry, meal preparation, shopping and companionship to disabled and frail elderly individuals in Pinellas, Pasco and Hillsborough counties. Homemaker services provide a safe, clean living environment allowing seniors to avoid or postpone nursing home placement. Services are available for free for eligible adults in Pinellas County through federal funding and for a fee in Pasco and Hillsborough counties.

**Myrtle Oaks** is a 99-unit apartment complex for low-income elderly located in northeast Tampa. Sponsored by Gulf Coast JFCS for 20 years and under the auspices of a separate housing corporation, Myrtle Oaks was funded by a $5.7 million grant from HUD.

<table>
<thead>
<tr>
<th>Services</th>
<th>Supported by</th>
<th>Caregivers</th>
<th>Residents</th>
<th>Supported</th>
<th>Residents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Care for the Elderly</td>
<td>764</td>
<td>251</td>
<td>7</td>
<td>7</td>
<td>106</td>
</tr>
<tr>
<td>Homemaker/Companionship Services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Elder Counseling Services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Myrtle Oaks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Gulf Coast JFCS is proud to partner with the Area Agency on Aging for Pasco-Pinellas Counties (AAAPP). As the lead agency for Pinellas County, we assist in coordinating care and connecting seniors to needed services. In addition to this partnership, we provide a host of support services outside of Pinellas County to help seniors live more fulfilling, independent lives in their own homes.

**Community Care for the Elderly (CCE)** provides case management coordination for homemaker, personal care, respite and other services that enable frail and functionally impaired elders to remain in their homes and avoid or delay placement in a nursing home. Gulf Coast JFCS is the AAAPP lead agency in Pinellas for CCE.

**Egret Housing** is a seven-unit housing complex for low-income disabled adults located in New Port Richey in Pasco County. Funded by Department of Housing and Urban Development (HUD), the project is sponsored by Gulf Coast JFCS and under the auspices of a separate housing corporation.

**Elder Counseling Services** provides persons 60 years of age or older, who would benefit from individual gerontological or mental health counseling services that are conducted at the Counseling Center at Gulf Coast JFCS.

**Homemaker/Companionship Services** provides assistance with housecleaning, laundry, meal preparation, shopping and companionship to disabled and frail elderly individuals in Pinellas, Pasco and Hillsborough counties. Homemaker services provide a safe, clean living environment allowing seniors to avoid or postpone nursing home placement. Services are available for free for eligible adults in Pinellas County through federal funding and for a fee in Pasco and Hillsborough counties.

**Myrtle Oaks** is a 99-unit apartment complex for low-income elderly located in northeast Tampa. Sponsored by Gulf Coast JFCS for 20 years and under the auspices of a separate housing corporation, Myrtle Oaks was funded by a $5.7 million grant from HUD.
Older Adults Support Team provides intervention for elders at risk of suicide. In close coordination with Florida’s Adult Protective Services, this holistic program in Broward County provides in-home assessment, crisis intervention counseling, peer support, follow up and case management with the overall goal of reducing suicide risk.

Prevention program provides educational presentations focusing on the prevention of substance abuse and increasing healthy behaviors in our communities. Current prevention efforts include elder education, social marketing and parenting from prison. The program serves adults annually in Pinellas, Pasco, and Hillsborough counties.

Maintaining independence is vital to seniors and disabled adults. Gulf Coast JFCS provides services for individual therapy, crisis intervention, guidance and emotional support. Our elderly and disabled services enable frail and functionally impaired adults and seniors to remain in their homes and avoid or delay placement in a nursing home.
Florida Center for Survivors of Torture (FCST) is a regional treatment center (Tampa Bay and Miami-Dade) for survivors of torture and extreme trauma. As the lead agency, Gulf Coast JFCS collaborates with area refugee resettlement agencies as well the University of South Florida and Florida International University. The center links torture survivors to services in their communities through intensive case management. Through FCST’s extensive provider network, eligible torture survivors are able to access medical, mental health, social and legal assistance services from providers who have been trained by the Florida Center for Survivors of Torture to work effectively and sensitively with this population.

National Partnership for Community Training (NPCT) is the Office of Refugee Resettlement’s national mental health technical assistance program for refugee service providers. NPCT develops the capacity of resettlement and other refugee programs across the U.S. to help them meet the mental health needs of refugees. Working with a wide array of subject matter experts, NPCT promotes research into best practices for addressing refugee mental health, and ensures that providers have the resources to implement trauma-informed holistic services for refugees.
Refugee Employment Match Grant Program-Pinellas is an alternative to public cash assistance services and helps refugees, asylees, Cuban and Haitian entrants, and Special Immigrant Visa (SIVs) holders to become economically self-sufficient within 120 to 180 days of program eligibility. Case management and employment services are provided.

Refugee Resettlement & Placement resettles refugees from around the world who have been persecuted and fled their home country to come to America with the dream of providing their families with a life of freedom, safety and liberty. With a goal to help refugees and their families become self-sufficient, services include: case management, housing and furniture assistance, cultural orientation, referrals and follow up to a wide range of community service resources. In 2015-16, the addition of an AmeriCorps member increased volunteer capacity by engaging mentors and by developing a refugee speakers bureau to increase knowledge throughout the region. This program is funded by the Hebrew Immigrant Aid Society (HIAS).

Refugee Youth Pathways addresses the educational, language, and employment needs of vulnerable refugee youth, ages 16-19 years. These youth may at risk of dropping out of high school, not meeting high school graduation requirements, or are in need of alternatives to a traditional high school education; with the overall goal of employment and integration. The program provides case management towards academic and/or employment goals and serves Pinellas and Hillsborough counties.

Tikkun olam, a significant value in Jewish teaching, is a concept defined by acts of kindness performed to repair or heal the world. It is the foundation which underlies much of the action by Jewish organizations around social justice. As an agency founded on Jewish values, it is fitting that we play a role in welcoming and helping to resettle refugees from around the world, just as we have played a significant role in supporting Holocaust survivors.
our Funders & Partners

American ElderCare
Homemaker Services

Area Agency on Aging of Pasco-Pinellas, Inc.
Alzheimer’s Disease Support
Community Care for the Elderly
Elder Services Programming
Homemaker Services

Broward Behavioral Health Coalition
Adult Residential Treatment and Stabilization
Alternative Family Program
Older Adult Support Team
Young Adult Transitional Program

Central Florida Behavioral Health Network
Adele Gilbert Residential Treatment Facility
Alternative Family Program
Darlington Residential Treatment Facility
Elder Education
Intervention Services
Supported Housing

Central Florida CARES Health System
Alternative Family Program

Children’s Board of Hillsborough County
Woman to Woman

Children’s Network of Southwest Florida
Foster Care Licensing & Placement

Children’s Services Council of Broward County
Family Skill Builders
Transition to Independent Living Program

City of Largo
Community Development Block Grant

Community Based Care of Central Florida
Child Welfare Case Management
Diversion & Prevention Program (Safe at Home)

Conference on Jewish Material Claims Against Germany
Holocaust Survivors Program

Eckerd Connects
Child Welfare Case Management
Diversion & Prevention Program (Safe at Home)
Family Reunification Services
Kinship Support Services
Substance Treatment and Recovery Team

Florida Department of Children and Families
Community Care for Disabled Adults

Florida Department of Children and Families, Department of Refugee Services
Refugee Youth Services

Florida Department of Financial Services
Holocaust Survivors

Heartland for Children
Child Welfare Case Management
Family Intervention Treatment Team

Hebrew Immigrant Aid Society (HIAS)
Preferred Communities
Refugee Employment Match Grant Program
Refugee Resettlement Program

Jewish Federation of Pinellas & Pasco Counties
Jewish Family Services
Jewish Demographic Survey

Juvenile Welfare Board of Pinellas County
Violence Prevention Program

Lutheran Services Florida
Alternative Family Program

Florida Office of the Attorney General
Children & Family Services

Our Kids of Miami-Dade/Monroe
Case Management Services
Diversion & Prevention Program (Family Preservation Services)

Tampa Orlando Pinellas Jewish Foundation
General Support

U.S. Department of Health and Human Services
Florida Centers for Survivors of Torture
National Partnership for Community Training

U.S. Department of Housing and Urban Development
Egret Housing
Myrtle Oaks

United Nations Voluntary Fund for Victims of Torture
Florida Centers for Survivors of Torture

Volunteer Florida
Volunteer Services

Worknet
Non-Custodial Parent Employment Program
## 2016-2017 Financials

State revenues are primarily derived through contracts awarded to operate children and family services programs (e.g. case management, foster care, Non-Custodial Parent Employment Program) and numerous behavioral health initiatives.

Federal revenues include the Department of Housing and Urban Development for residential programs, Medicaid and Medicare billings for qualified services and support for the elderly and disabled.

Other revenues include support from the Jewish Federation of Pinellas & Pasco Counties, fee for service programs and contracts.

Despite increasing pressures on non-profits to comply with state and federal regulations and increasing costs, we are proud that eighty-seven cents of every dollar supports direct services. Our donors and stakeholders can take confidence in knowing that their investment in our work is reaching those in need throughout the state.

The Gulf Coast JFCS Board of Directors transferred the agency’s endowment funds to its new supporting organization, Gulf Coast Cares, Inc. Thanks to the generous support of our donors and a tremendous legacy gift from the estate of George and Sara Ohlhausen, funds in Gulf Coast Cares was $5,589,185. Gulf Coast Cares will continue to provide needed support for agency programs and operations for generations to come.

### Revenue by Source

<table>
<thead>
<tr>
<th>Source</th>
<th>%</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>State</td>
<td>76%</td>
<td>$26,112,979</td>
</tr>
<tr>
<td>Local</td>
<td>11%</td>
<td>$3,800,346</td>
</tr>
<tr>
<td>Federal</td>
<td>9%</td>
<td>$3,266,079</td>
</tr>
<tr>
<td>Donations</td>
<td>3%</td>
<td>$1,024,041</td>
</tr>
<tr>
<td>Other</td>
<td>1%</td>
<td>$197,500</td>
</tr>
</tbody>
</table>

**Total Revenues** $34,400,946

### Expenses

<table>
<thead>
<tr>
<th>Expense</th>
<th>%</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programs</td>
<td>87%</td>
<td>$29,928,823</td>
</tr>
<tr>
<td>Administration</td>
<td>12%</td>
<td>$4,128,114</td>
</tr>
<tr>
<td>Fundraising</td>
<td>1%</td>
<td>$344,009</td>
</tr>
</tbody>
</table>

**Total Expenses** $34,400,946

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assets</td>
<td>$15,496,967</td>
</tr>
<tr>
<td>Liabilities</td>
<td>–$3,663,758</td>
</tr>
</tbody>
</table>

**Net Assets** $11,833,209
# our Donors

Thank you for your continued generosity. Without you, we could not continue our mission to provide essential human services to tens of thousands of individuals and families in their time of need. As noted in the chart, we depend on individual donors and gifts of all sizes are appreciated. We welcome the opportunity to visit with donors interested in making a legacy investment to support our work.

<table>
<thead>
<tr>
<th>Category</th>
<th>Donors</th>
</tr>
</thead>
<tbody>
<tr>
<td>$50,000+</td>
<td>Foundation for a Healthy St Petersburg, Harvey Hertz Estate, Kathleen Farley Leach, Maurice A. &amp; Thelma P. Rothman Family Foundation, Inc., George &amp; Sarah Ohlhausen Estate, Sonia Raymond</td>
</tr>
<tr>
<td>$25,000+</td>
<td>DEX Imaging, Inc., Jewish Federation of Pinellas &amp; Pasco Counties, FL, Gladys Schutz, Senior Citizens Services, Inc.</td>
</tr>
<tr>
<td>$5,000+</td>
<td>Baby Boomer’s Barrister, Congregation B’nai Israel, Jewish Family &amp; Children’s Service of Sarasota-Manatee, Inc., Jeffrey &amp; Cheryl Morey, Pinellas Community Foundation, Craig &amp; Jan Sher</td>
</tr>
</tbody>
</table>
Anon
Anonymous
David & Jeanie Abelson
Gregory Acosta
Marie Acosta
Jacqueline Albin
Amazon Smile
Jennie Ambrosio
Damon Andresen
James & Anna Annarelli
Roy & Judy Appelbaum
Mark & Susan Applefield
Cyrus & Sherry Arfa
Mary Armstrong
Anthony Atkins
Michelle Backlund
Jeffrey Baker
Terri Balliet
Joel Banks
Bay National Title Company
Larraine Beigel
Vivian Benci & Saul Lerner
Mark & Louisa Benjamin
Stuart & Helene Berger
Amazon Smile
Anonymous
$100+
Jennifer Colton
Joel Banks
Jeffrey Baker
Seymour Bluestone
Selma Biller
Heidi Blaine
Seymour Bluestone
Roger Boothroyd
Melanie Brady
Vernon Bryant
Burnetti, P.A.
LaDonna Butler
Nichole Chiaramonte
Jennifer Colton
Community Women’s Seder
Compass Land & Title, LLC
Congregation B’nai Emununah Sisterhood
Congregation Beth Shalom

Congregation Beth Tikva
Scott & Theresa Cook
Crescent Oaks Charity Fund
Jeffrey & Susan Davis
David & Heather Delrahim
Ranjith Dhason
Gilberto Dominguez
Jay Dorman
Duke Energy
Barry & Susan Dvorchik
East Lake Insurance Agency, Inc.
Richard & Sheila Eatoff
Michael & Carol Einstein
Marjorie Eisenman
Emilie Ellenberg
Bruce & Amy Epstein
Joseph Eter
Robert & Janet Ettleman
Deborah Factor
Sarah Fanous-Samaan
William & Lisa Farmer
First Presbyterian Church of St. Petersburg
Mitchell & Patricia Forman
Perry & Helen Forman
Jeffrey & Beth Frumkin
Thomas Gasser
Segundo Gault-Vasconez
Loren & Carl Goldman
Herbert Goldstein
Robert & Susan Goldstein
Warren & Eve Goldstein
Alan Gorlick
Gary & Phyllis Gould
Michelle Grady
Myron & Marjorie Graff
Jennie Greeley
Nancy & William Greenberg
Joseph & Terri Gross

Donald Grossman & Elaine Hirsch
Nicole & Jason Guincho
Habitat for Humanity
Bruce Hadburg
Meghan Harrigan
Alan Haubenstock
Stacy Hazlip
Patricia Helton
Edward & Halina Herman
Reno Hernandez
Susan & David Herron
Steven & Laura Horwitz
House Way Solutions, Inc.
Mary-Ellen Howells
Cheryl & Larry Hurewitz
William & Sally Israel
Jerry Orms Family Foundation
Jewish Genealogical Society of Tampa Bay
Joe Moledo P.A.
Dana Johnson
Bernard & Jacqueline Kanner
Jeffrey & Diane Karp
Robert Karp
Joel Karpay
Ella Kedan
Reva Kent
Sandra Kleinman
Gary & Ilene Klein
Harry & Ellen Kolodner
Lisa Kovalsky
Barry & Polly Kraus
Lewis & Shoshana Kroll
Harvey & Susan Landress
Kathleen LaRoche
Erel & Sally Lauder
Morris & Pam LeCompte
Marjorie Lenett
Danielle Letendre

Bruce & Joan Levine
Mark & Elizabeth Levinsky
Bennie & Melissa Lewis
Larry & Debbie Lieberman
Kris Loomis
Bruce & Arlene Lowitt
Eric & Tracy Lynn
Michelle & Bruce Lynn
Kenneth MacRae
Mark and Karen Marder Family Foundation
Richard & Nancy Mazza
Joseph McCastlain
Tracey & Bryan McDonald
Maria McGranahan
Marcia McKalvey
Sofia Menahem
Dori Mendel
Frank & Katherine Mendelblatt
Lyman Merens
Ebeny Miller
Howard Miller
Ronald & Sheila Miller
Rosalyne Miller
Sharon & Harry Milliron
Cynthia Minetti
Barbara Moch
Marcia Molle
Michael & Robin Murphy
James & Melissa Myers
David & Rebecca Nathan
Lisa Negrin
Ronald & Phyllis Newberg
Eric & Lyris Newman
Bruce & Stacy Orloff
Oxman Charitable Foundation
Ava Pierce
Cynthia Powers
Helen Powers
Christine Pringle

Linda Prieto
Publix Super Markets Charities
Nick & Francine Rackoff
Lois Rasmussen
William Redisch
Jeff & Susan Reisberg
Marc & Laurie Reiskind
Ronald Ricardo
Theresa & David Rick
Risoldi Family Chiropractic
Laurence Roberts & Scott Strader
Robert & Deborah Rosen
Arthur Rosenberg
Robert Rosenblatt
Michael Rosenblum
Maureen Rothman
Josh Rovin & Marguerite Crawford
Francis Roy
David & Barbara Sadowsky
Sharlene Sokol
Michael & Bebe Schulman
Alan & Susan Schwartz
Lawrence & Arlene Seigel
Diane Sembler-Kamins & Shelly Kamins
Meghan Shattuck
Mandel & Karen Sher
Ira & Karen Sheskin
Chuck & Barrie Slonim
Peter Snelling
Rachel Soffin
Zucel Solc & Helaine

Erel & Sally Laufer
Ava Pierce
Steven & Irene Weiss
Sidney & Phyllis Werner
Who’s Next? Tampa, Inc
Jill Wilkinson
Kenneth & Rachael Williams
Ann Marie Winter
Jean Wittner
Ellen & Jeffrey Woll
David & Elaine Wolstein
Charlene Wygodski
William & Lois Young

We have taken great care to properly acknowledge our donors. If your name was misspelled or omitted, please email marketing@gcjfcs.org.
Engaging volunteers and providing opportunities for people to serve their communities through our Volunteer Services program are key to our work and ability to achieve our mission. Gulf Coast JFCS volunteers provide companionship for the elderly, mentor youth, and work in our William & Sally Israel Food Pantry. They serve as office assistants, interns and researchers, assist in putting on events and fundraisers, write grants and provide leadership on our board of directors. There are many other ways to help us to achieve our mission. This year 376 volunteers contributed in excess of 21,400 hours.

---

### our In-Kind Donors

Jacqueline Albin  
Eunice Baker  
Laurie Bar Ness  
Joan Bartlett  
Judy Benjamin  
Marilyn Benjamin  
Benjamin Towers Foundation  
Deborah Berner  
CBI  
Chabad Center of St. Petersburg  
Chabad of Clearwater  
Michael Chaplin  
Roselind Citronowizz  
Congregation B’Nai Emunah  
Congregation B’nai Israel  
Congregation Beth Shalom  
- Minyan Fund  
Cox Media Group  
Lillian Cutler  
Wanda DeCosta  
Geraldine Diamond  
Rachel Dorison  
Erin Eichenbaum  
Jay Fauterowitz  
Brandon Fox  
Jack Frieman  
Philip Gans  
Jake Geffon  
Cheryle Glass  
Shanna & Bryan Glazer  
Carol Gubernick  
Emily Gurtman  
Heath Hall  
Tye Hamilton  
Andy Hastings  
Jewish Community Center of West Pasco  
Jewish Federation of Pinellas & Pasco Counties, FL  
Jewish Genealogical Society of Tampa Bay  
Jillian Kalman  
Debra Kampel-Miller  
Randy Kellstrom  
Julie Klavans  
Audrey Kopelman  
Blake Lenett  
Andi Levine  
Stanley Levy  
Lightwave Management Resources, Inc.  
Roseann LoPrete  
Lylah Pinellas Hadassah  
Verbena MacBeth  
Macy’s  
Linda Mack  
Ashley & Tara McPherson  
Menorah Manor  
Michael A. Hano Family Foundation  
Susan Nigro  
Odyssey Cruises, The Fun Boat  
Amy Person  
Solomon Pila  
Sunstate Academy of Cosmetology & Massage  
Cary Reich  
Marc Reiskind  
Theresa Rick  
James Roberts  
Marta Rosas  
Simon Rosen  
Bobbie Rosenberg  
James Rosenbluth  
Maurice Rubin  
Suzy Sampson  
Marilyn Satinoff  
Kevin Schachter  
Phyllis Schachter  
Mona Schuster  
Tobia Schuster  
Alan Schwartz  
Brent Sembler  
Howard Shiffman  
David Shiffman  
Marc Silver  
Harold Singer  
Marilyn Smith  
Tammy Sperling  
Joseph Sterensis  
St. Petersburg College Collaborative Labs  
Barbara Sterensis  
Janet Stover  
Temple Ahavat Shalom  
Temple B’nai Israel  
Temple Beth El  
Temple New Jerusalem  
Edward Titen  
Harry Tobin  
Ruby Tomlin  
Helen Faye Turner  
Frank Tylman  
Jennifer Velt  
Winn Dixie  
Marian Wolfort  
Monte Zimmerman  

---

### our Volunteers

---
our Board, Trustees & Staff

Gulf Coast JFCS Board of Directors 2016
Julie Klavans, Chair
Judy Benjamin, Vice Chair
Jay Miller, Immediate Past Chair
Terri Ziegler, Secretary
Skip Tylman, Treasurer
Jared Abelman
Vivian Benci, M.D.
Debbie Berner
David A. Bernstein, M.D.
Vernon Bryant
David Delrahim
Eric Feder
Emily Gurtman
Andrew Hano, M.D.
Helen Levine, Ph.D.
David Pilkington
Jan Sher
Abby Sterensis
Barbara Sterensis

Gulf Coast JFCS Emeritus Trustees
David Abelson
Susan Diner
Todd Foster
Anthony Holloway
Bill Israel
Rabbi Gary Klein
Susan Levy
Les Rubin
Gladys Schutz
Brent Sembler
Marc Silverman
Jim Soble
Helaine Solc
Joe Sterensis
Lisa Titen

Gulf Coast JFCS Executive Staff
Sandra E. Braham, Ed.D, President/CEO
Donna McConville, Executive Assistant
Terri Balliet, Chief Operating Officer
Valerie Bogar, Director of Human Resource Services
Lisa Circle, Vice President of Quality,
Contracts & Compliance
Laurence Roberts, Chief Information Officer
Jennifer Yeagley, Vice President for
Administrative & Strategic Operations

Gulf Coast Cares Trustees 2016
Steve Raymund, Chair
Jared Abelman
Daniel Bisaillon
Richard Gram
Julie Klavans
Jay Miller

Gulf Coast Cares, Inc. is a 501(c)(3) supporting organization of Gulf Coast JFCS. Funds are established to support specific initiatives or where needed most. We are grateful to the individuals, families and corporations that have established funds in Gulf Coast Cares to endow the future of our work.